



Summary of Citicus ONE's site risk capabilities

Citicus ONE's site risk functionality

Citicus ONE is a web-based application that offers a **highly-efficient, constructive** and **continuous** method of measuring and managing the key risks to physical **sites** and **facilities** across an enterprise.

Deploying **Citicus ONE** gives **site owners** on the ground insights into the risk status of their areas of responsibility, and practical guidance on driving risk down. It also provides **top management** with an overview of the risk and compliance status of their critical operational sites and facilities.

To measure risk in meaningful business terms, **Citicus ONE** employs succinct risk scorecards and criticality assessments to evaluate defined assets, such as

- essential **sites, facilities** or **buildings**
- **IT systems** used for the protection of sites
- key **suppliers** and the **services** they provide in support of site management.

Risk dependencies between different assets and processes can be recorded and tracked.

The software may also be used to evaluate the causes and effects of significant security **incidents**.

Citicus ONE can be used to conduct tens, hundreds or thousands of risk evaluations - and keep them up to date - efficiently.

Citicus ONE's use of a common, research-based approach for evaluating risks of different types enables risk data to be brought together into a single, consistent picture. This provides a converged approach and avoids the confusion caused where each area of risk is managed using different techniques and tools.

Citicus ONE's key capabilities are outlined below.

Orchestrating risk management activity



Citicus ONE's role-based access model enables risk and compliance of sites to be managed efficiently across both small and large organizations.

Together with local co-ordinators in subsidiary parts of your enterprise, you can:

- define and characterize the sites to be assessed
- identify site 'owners' and set them up as users of the system
- issue criticality assessments, risk scorecards and checklists that site 'owners' and others can complete on-line
- automate the risk management process with extensive e-mail integrated workflow capabilities (eg notifying questionnaire completers, chasing late responses)
- consolidate collected risk and compliance data into informative results for decision-makers (eg yourself, key colleagues, top management).

Fact-gathering



Citicus ONE equips you to measure risk of defined facilities, buildings or other sites efficiently using carefully-designed forms presented for easy completion on-line or on paper.

These include:

- **Criticality assessments**
- **Risk scorecards** plus **configurable checklists** that you can use to probe in more detail the status of controls, threats and special circumstances that drive risk up
- **Incident assessments.**

Results for 'owners'



Citicus ONE provides high-quality results for site 'owners'. These are, presented succinctly, in plain language, both on-screen and in PDF format.

The results provided include:

- **Risk status report** and **Risk heat map**
- **Compliance status and trend reports**
- **Dependency risk map™**
- **Issue schedule** and **Action plan.**

Results for higher-level decision-makers



Citicus ONE also provides high-quality results for top management and for others with an interest in the status of risk across the enterprise. These consolidated results include:

- **Risk dashboard** showing the overall level and drivers of risk from a defined collection of sites
- **High-level risk status report** showing key risk factors for the enterprise and the cost of actual incidents
- **Criticality league table** ranking sites according to their business criticality
- **Risk league table** ranking sites according to their measured risk
- **Consolidated compliance status and trend reports** benchmarking sites according to their compliance with a specified set of controls
- **Dependency risk map** showing relationships between different sites from a risk perspective
- **Incident list** showing incidents suffered over a period, ranked by the amount of harm caused
- **Incident statistics** including breakdowns by type of incident, their cause and impact on the business.

Results produced by **Citicus ONE** are designed so that they can be readily understood by business people as well as those fulfilling specialized roles.



Remediation activity planning



Citicus ONE enables you to record the key **issues** identified through risk assessments and define specific **actions** that will resolve them.

Actions can be assigned to individuals, prioritized and tracked through to completion.

Issues and actions can be linked to identified control weaknesses so that when the remediation activity is completed, the risk status of affected sites can be automatically updated to show the improvements made.

Incident reporting



Citicus ONE uses incident assessment forms to collect and collate information about security incidents that have occurred, their business impact and root causes.

Customization



Although designed to run 'out of the box' for risk management of sites, suppliers and IT systems, you can tailor **Citicus ONE** to your own requirements using its comprehensive customization capabilities.

These enable you to:

- set up the **structure of your enterprise** at whatever 'granularity' you need to manage risk and compliance effectively
- define your own types of **physical assets** that need protection to determine the range of risks you will be monitoring
- set up **harm reference tables** to help users evaluate risk consistently in terms that reflect both the nature of your business and senior management's attitude to risk
- specify the range of **controls, threats** and **special circumstances** that will be evaluated and the level of detail of the evaluation process.

Built-in control checklists include and site physical security, health/safety, IT security and supplier management controls developed from industry best practice. Other control checklists are easily imported.

Together, these customization capabilities equip you and your co-workers to:

- attune your risk and compliance management process to your organization's management style and structure
- focus the efforts of your local co-ordinators
- provide site owners with clear enterprise-wide yardsticks against which they can assess their risk and compliance status
- measure compliance with any set of standards of practice you specify
- administer your risk and compliance management process efficiently.

On-screen guidance



Deployment and use of **Citicus ONE** is made easy by virtue of the extensive guidance provided to users on-screen. Users quickly learn to get full value from the system. This facilitates deployment and increases the system's utility.

Key features of the guidance provided are:

- self-documenting, clutter-free browser pages, which fully explain the system's capabilities
- intuitive wizards enabling user to accomplish key tasks easily
- supporting Help system explains how to use the system from different users' points of view
- one-click access to key completion aids (eg harm reference tables, checklist of controls, threats, etc)
- well-designed tutorials and 'how to' guides provide guided learning for each category of user
- extensive glossaries of risk terms and system concepts delivered as part of the Help system.

Using Citicus ONE

Citicus ONE has a highly flexible licensing model *allowing implementations* on any scale. It is available as a:

- software application installed in-house accessed across your corporate intranet
- hosted fully-managed 'on-demand' service from Citicus, accessed over the Internet.



The software can be integrated with Active Directory or other LDAP-based directories for user authentication and administration. Risk data can also be exchanged with external systems via a SOAP-based web service.

Multi-lingual capability

Citicus ONE provides multi-lingual support in the following languages:

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|--|--------------|--|-----------|
| | Dutch | | French |
| | English (UK) | | German |
| | English (US) | | Japanese. |

Contact details

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