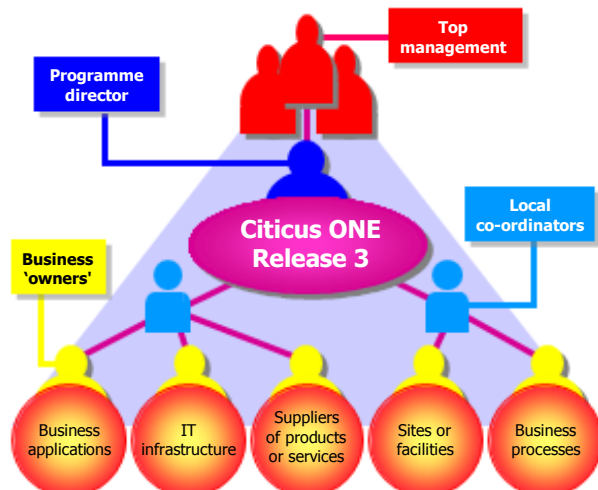


Implementing Citicus ONE in your organization

How Citicus ONE fits into your organization

Citicus ONE is designed for deployment across an enterprise under the control of a programme director or manager, normally based at headquarters.

In a small organization, the programme director or member of his or her staff generally uses **Citicus ONE** to evaluate risk and compliance directly. In a larger enterprise, he or she generally *orchestrates* the process using a network of local co-ordinators, as shown below.



Local co-ordinators become responsible for facilitating evaluations and progressing remediation activity within particular risk areas and parts of the enterprise. This approach scales well in even the largest enterprise since the evaluation workload is divided up between members of a 'virtual team'. Such teams have orchestrated hundreds, sometimes thousands, of evaluations in surprisingly brief periods.



Members of the virtual team define the business applications, components of IT infrastructure, suppliers, sites or processes that they wish to assess and then use the system to evaluate each one's risk status in conjunction with its business 'owner'. Risk ratings are presented to 'owners' as soon as their evaluation is completed, and are easily updated (eg as weaknesses are remedied). Ratings can be aggregated periodically to provide decision-makers with a continuing view of their organization's risk and compliance status.

Implementing Citicus ONE successfully

Citicus ONE deployments usually follow a four-step implementation process.

Step 1 **Making the business case:** We can help you assemble your business case and provide references, facts and material to help you present it convincingly.

Step 2 **Pilot:** We can help plan and conduct a low-cost pilot that demonstrates what **Citicus ONE** can do for your organization.

Step 3 **Preparing for deployment:** This entails advising key decision-makers about the programme, setting up the system to suit your organization's special needs (eg entering your standards of practice into the system), training local co-ordinators and securing their commitment.

Step 4 **Roll-out for operational use:** On roll-out, each local co-ordinator is normally tasked to complete a number of evaluations by a specific date. These are reviewed centrally to ensure quality. As experience grows, the number of evaluations can be easily expanded.

Supporting services

A full range of supporting services is available to help you implement **Citicus ONE** successfully. We deliver these ourselves or via our Implementation Partners.

Citicus software is supported by a full range of supporting services

Citicus ONE software:

- In-house installation (multi-user licence)
- Laptop (single-user 'travelling' or project licence)



Citicus ONE hosted services:

- Basic on-demand service
- Premium hosting service tailored to your needs



Education and training:

- 1-3-day individualized courses (appreciation, planning, use)
- Guided on-line learning
- Comprehensive 'How to ...' guides



Advice and assistance:

- High-level reviews of risk strategies
- Guidance on risk management processes
- Development of harm reference tables
- Review, mapping and refinement of standards of practice
- Proof-of-concept trials
- Facilitated risk and compliance evaluations
- Programme management
- Assistance with risk remediation

Citicus ONE maintenance services:

- Help desk
- New releases / upgrades
- Special developments (eg queries, integration)



Real-world testimonials

Citicus ONE's ability to deliver real business benefits is illustrated by the following sample testimonials.

Information Security Manager in a major manufacturer: *"The product is easy to use, it's got a good front-end and reporting; and the fact that users get immediate access to results is good too. It offers lots of benefit, immediately."*

Security Manager in a global consumer products company: *"What you've come up with is fantastic. It's powerful yet easy to understand, and does a really good job."*

Project Manager in a leading BS7799/ISO27001 consultancy: *"The Citicus tool has been invaluable to the success of our BS7799 certification project"*.

For further information

If you are interested in learning more about what's involved in implementing **Citicus ONE**, you are welcome to contact Citicus Limited as follows:

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